

Representative Projects



AmeriCredit Call Centre



Bell Mobility Centre



Citibank



IBM Call Centre – 105 Moatfield Avenue



IBM Call Centre – 105 Moatfield Avenue



Steeles Technology Centre

## Call Centres

### AmeriCredit Call Centre, Peterborough, Ontario

This AmeriCredit is the first Canadian Call centre in Peterborough, Ontario. Completed in 28 weeks, AmeriCredit is an 89,000 square foot state-of-the-art facility located on a 10 acre parcel of land.

### Bell Mobility Centre, Mississauga, Ontario

This 500,000 square foot building features high ventilation rates and high power densities and includes storm water management, on site power generation, a 90,000 square foot call centre for 600 operators, training and electronic laboratories, meeting rooms and data centres.

### Citibank, Mississauga, Ontario

This is a 200,000 square foot three storey call centre in the Hwy 10 and 401 area in Mississauga. The building mechanical systems are to be designed for high people density on each floor with corresponding allowances for lighting and office equipment loads. In addition to the general office areas above, data rooms are provided on each floor, along with UPS and electrical rooms requiring separate computer room type air conditioning systems.

### IBM Call Centre, 105 Moatfield Avenue, North York, Ontario

This project involved the total retrofit of this 250,000 square foot high tech user space, including a 1,700 station call centre.

### IBM North America Call Centre, Toronto, Ontario

This 230,000 square foot 10-storey building was an upgrade of an existing building to accept increased loads.

### Meadowvale Business Park Office Complex, Mississauga, Ontario

This 820,000 square foot twin tower office complex includes call centres, computer facilities, high tech offices, a fitness centre and a cafeteria as well as parking decks for 3,000 cars.

### Steeles Technology Centre, Toronto, Ontario

This project includes one 4-storey, 140,000 square foot office building and one 10-storey, 240,000 square foot office building. Building 1 was designed to accommodate one full service floor of Call Centre. Building 2 was designed to accommodate one and a half floors of Call Centre, as well as the Network Management Centre for the Sprint Telecommunication System.